

Tyreonna Young

Bunkie, LA 71322

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Work Experience

Remote Customer Service Representative

Adecco-Jacksonville, FL

February 2021 to August 2023

- Files claims by collecting pertinent information from customers.
- Answers routine questions and resolves basic problems, refers more difficult items to higher level team members for guidance.
- Follows standard screens/scripts to perform most tasks, the ability to navigate a computer-based system, maintains and updates company records as needed

Barista

Compass Group-Alexandria, LA

August 2022 to November 2022

- Greet people with respect
- Make drinks the correct way
- Make sure the place with stocked and clean before I left

McDonalds Crew Member

McDonald's-Bunkie, LA

May 2020 to August 2021

- Kept the indoor and outdoor dining areas clean by removing trash, wiping down tables, and restocking napkin dispensers.

Provided support and mentoring to new team members as they learned various navigational duties

Provided excellent and professional service to ensure guest satisfaction.

Education

High school diploma

Bunkie High School - Bunkie, LA

August 2018 to May 2022

Skills

- Barista Experience

- Cashiering
- Cash Handling
- Cleaning Experience
- Food Service
- Stocking
- Mentoring
- Serving Experience
- Food Safety
- Food Preparation
- Dishwashing

Certifications and Licenses

Food Handler Certification

Sp2 (safety and pollution prevention training)